

CONTENT AREA

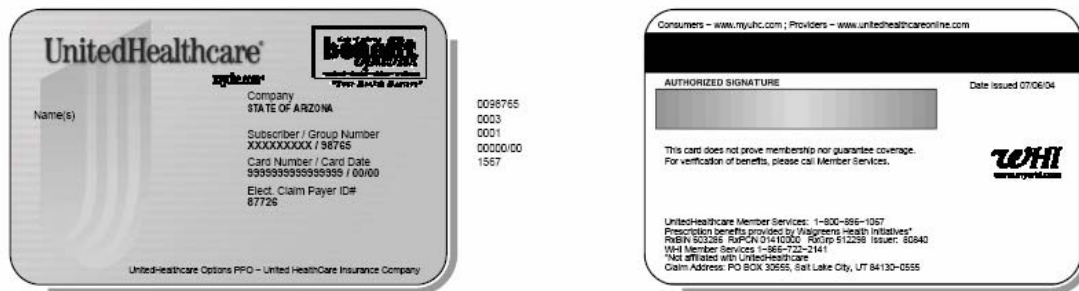
Arizona Benefit Options Medical ID Cards- United Healthcare

ISSUE/QUESTION

My medical ID card shows the wrong primary care physician (PCP) on the card OR There is an error on my card. How do I correct this?

ANSWER

United Healthcare has begun to distribute medical ID cards to enrolled members. If there is an error on the card or the wrong PCP is listed, you may contact United Healthcare directly at 1.800.896.1067. They will be happy to change your PCP selection and mail a new card to you. The medical ID cards look like this:



Approximately 4,000 cards were released on September 17th and the remaining cards will be mailed by September 24, 2004.

If there was an error with the PCP number or UHC system was unable to read the PCP number, a PCP was automatically assigned to the employee or retiree. The member can contact UHC directly and have this name corrected on their card.

AUTHORITY

ADOA Benefits Office

ISSUED

September 21, 2004